



Brook-Falls

Veterinary Hospital
& Exotic Care, Inc.

Luxury Pet Resort
& Doggy Day Care!

Canine/Feline Lodging Check List

For your convenience, our on-site veterinary care team can examine your pet and update any of the resort health requirements if your pet's medical history indicates they are needed (these services will incur additional fees).

Send your pet's medical records when making your lodging reservation.

Email: Resort@brook-falls.com or Fax: 262-781-5278

Canine/Feline Health Requirements



Canine - dogs must be at least 12 weeks old for lodging

Lodging guests 7 months or older must be spayed/neutered to participate in group activities

- ✿ Annual exam by a veterinarian
- ✿ Rabies
- ✿ Canine Distemper/Parvo (DHPP)
- ✿ Leptospirosis
- ✿ Bordetella
- ✿ Bivalent K9 influenza
- ✿ Annual negative fecal test
- ✿ Lyme vaccine is recommended but not required as our facility adjoins a nature conservancy
- ✿ Show proof of purchase of a veterinary prescribed flea/tick product or we can administer this for an additional fee

Feline - cats must be at least 12 weeks old for lodging

- ✿ Annual exam by a veterinarian
- ✿ DCR (distemper)
- ✿ Felv (cats less than 1 yr of age)
- ✿ Rabies
- ✿ Negative FELV/FIV testing at least once, but yearly for cats that go outdoors
- ✿ Annual negative fecal test



- ✿ Show proof of purchase of a veterinary approved flea/tick product or we can administer this for an additional fee



Canine & Feline Feeding instructions/Packing List

We serve Hills gastrointestinal diets during your pet's stay (included). However, we encourage you to bring your pets' current diet for us to feed to prevent digestive upset.

- If you are providing your pet's food, PLEASE pre-measure and pre-package dry food in individual Ziploc bags, labeling each meal (breakfast, lunch, or dinner) to ensure you have provided enough food for your pet's stay. We also suggest packing some "extra" in case you encounter any delays in your return.**
 - Provide feeding instructions that include: the type of food (dry/canned), amount fed each meal (teaspoon/cup), & frequency of feeding (number of times per day)**

Toys and Personal Items:

For your convenience we provide luxurious bedding for all our resort guests-this means you can leave your pet's bed at home. You may bring up to 2 toys along for your pet's stay. Brook-Falls will not be held liable for items misplaced or damaged.

Resort guests will be fitted with an identification collar upon arrival. We encourage you to keep your pet's regular collar and leash after checking in unless an alternate contact will be picking them up at the end of their stay, or if they will be attending enrichment daycare activities.

- Please label all belongings with your pet's name and your last name using a permanent marker to ensure your pet's items are easily identified

All Guests: Medications/Supplements

Please inform us of any behaviors, physical limitations or health concerns that will help us better care for your pet during their stay. This includes hearing/vision loss, arthritis, anxiety, allergies or any other medical condition that may need special monitoring.

- For your pet's safety, all medications/supplements are required to be in the original packaging with clear dosing instructions.
- Please ensure you have provided enough medication for your pet's entire resort stay with a little "extra" in case you encounter any delays in your return.

- Medication/supplements for our resort guests can be administered between the hours of 6am and 6pm for the cost of:

\$1.00 Per Medication/Supplement & per dose
Insulin \$10.00 per day

Lodging Appointments for Check-in:

Monday - Friday
8:30am – 5:30pm by appointment

Saturday
8:30am – 1:00pm by appointment

Closed Memorial Day, July 4th, Labor Day, Thanksgiving Day, Christmas Day, New Year's Day

Lodging Appointments for Check-out:

Monday - Friday
8:30am-5:30pm by appointment

Saturday
8:30am - 1:00pm by appointment

Sunday
3:00pm – 5:00pm by appointment

Early check out: Pick up your pet before 10:00am and you will not incur that day's charge!

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Avian Lodging Check List

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Avian Health Requirements



-  Annual exam by a veterinarian
-  **(for birds >70g):** Bloodwork- annual CBC and chemistry panel

Avian Feeding Instructions/Packing List

- Bring your pets' current diet for us to feed to prevent stress and weight loss.**
- PLEASE pre-measure and pre-package food in individual Ziploc bags, labeling each meal (breakfast, lunch, or dinner) to ensure you have provided enough food for your pet's stay.** We also suggest packing some "extra" in case you encounter any delays in your return.
- Fresh produce should be supplied for 1 week; the resort will supply the remainder for longer stays. Please freeze table food items if possible.
- Provide feeding instructions that include: the type of food (pellets, vegies, seeds, nuts), amount fed each meal (teaspoon/cup), & frequency of feeding (number of times per day)
- You can bring your bird's cage to decrease stress during their stay or use one of ours. **(Cages must be clean of all feces/food and labeled with Owners last name/Pet's name). If using our cages, bring several of your bird's favorite toys.**

All Guests: Medications/Supplements

Please inform us of any behaviors, physical limitations or health concerns that will help us better care for your pet during their stay. This includes hearing/vision loss, arthritis, anxiety, allergies or any other medical condition that may need special monitoring.

- For your pet's safety, all medications/supplements are required to be in the original packaging with clear dosing instructions.
- Please ensure you have provided enough medication for your pet's entire resort stay with a little "extra" in case you encounter any delays in your return.
- Medication/supplements for our resort guests can be administered between the hours of 6am and 6pm for the cost of:

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Reptile Lodging Check List

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Reptile Health Requirements



Annual exam by a veterinarian



Annual negative fecal test

Reptile Feeding/Packing List Instructions:

Bring your pets' current diet for us to feed to prevent stress and weight loss.

- PLEASE pre-measure and pre-package food in individual Ziploc bags, labeling each meal (breakfast, lunch, or dinner)** to ensure you have provided enough food for your pet's stay. We also suggest packing some "extra" in case you encounter any delays in your return.
- Fresh produce should be supplied for 1 week; the resort will supply the remainder for longer stays. In the event your pet needs additional insects the resort will purchase these at an additional cost.
- Live insects should be supplied in a separate enclosure and provided with gut loading food.
- Provide feeding instructions that include: the type of food (vegies/insects), amount fed each meal (teaspoon/cup), & frequency of feeding (number of times per day)
- We recommend bringing your own enclosure and extra substrate with instructions for next bedding change. Bring all your own bowls, water dishes, heat lamps, UV lamps, thermometers and enclosure furniture.
- Supply a photo of your pets' enclosure set up at home and list the timing of lights and proper temperature settings.

All Guests: Medications/Supplements

Please inform us of any behaviors, physical limitations or health concerns that will help us better care for your pet during their stay. This includes hearing/vision loss, arthritis, anxiety, allergies or any other medical condition that may need special monitoring.

- For your pet's safety, all medications/supplements are required to be in the original packaging with clear dosing instructions.
- Please ensure you have provided enough medication for your pet's entire resort stay with a little "extra" in case you encounter any delays in your return.
- Medication/supplements for our resort guests can be administered between the hours of 6am and 6pm for the cost of:

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Small Mammal Lodging Check List

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Small Mammal Health Requirements



Small Mammals:

- 🐾 Annual exam by a veterinarian



Ferrets:

- 🐾 Annual exam by a veterinarian
- 🐾 Rabies
- 🐾 Distemper
- 🐾 Annual negative fecal test

Small Mammal Feeding & Substrate Instructions/Packing List

- Bring your pet's current diet for us to feed to prevent stress and digestive upset.
- PLEASE pre-measure and pre-package dry (pellets/kibble) food in individual Ziploc bags, labeling each meal (breakfast, lunch, or dinner)** to ensure you have provided enough food for your pet's stay. We also suggest packing some "extra" in case you encounter any delays in your return.
- Fresh produce/greens should be supplied for one week; the resort will supply the remainder for longer stays
- Bring 1 large bag of your pets' hay. This is fed free choice for herbivores.
- Feeding instructions that include; the type of food (produce/pellets), amount fed each meal (teaspoon/cup), & frequency of feeding (number of times per day)
- We recommend bringing and **labeling your pet's enclosure and all belongings with your pet's name and your last name using a permanent marker** to ensure your pet's items are easily identified. If your pet is staying in one of our suites, please bring up to 2 toys.

- Guests that require bedding/substrate changes **please bring enough bedding/substrate to allow for their regular bedding change schedule.** Please note when you would normally do a full changeover of bedding/substrate for sanitary housing conditions.

All Guests: Medications/Supplements

Please inform us of any behaviors, physical limitations or health concerns that will help us better care for your pet during their stay. This includes hearing/vision loss, arthritis, anxiety, allergies or any other medical condition that may need special monitoring.

- For your pet’s safety, all medications/supplements are required to be in the original packaging with clear dosing instructions.
- Please ensure you have provided enough medication for your pet’s entire resort stay with a little “extra” in case you encounter any delays in your return.
- Medication/supplements for our resort guests can be administered between the hours of 6am and 6pm for the cost of:

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